

# **University of Florida Department of Recreational Sports**

We enhance the UF community by encouraging the development of the whole person. We inspire selfdiscovery and foster a sense of belonging through inclusive recreational experiences.

### **RecSports Team Members Responsibilities**

- Develop professional relationships with co-workers, participants and guests.
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere.
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador.
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic.
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities.
- Enforce RecSports policies and procedures to promote participant safety and satisfaction.
- Respond to all emergency situations and adhere to established protocol including pre- and postincident procedures.
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct
  process that clarifies shared expectations and standards in effort to best serve our patrons, develop
  each team member, and prepare student employees for future career endeavors.

#### Lake Wauburg Team Members Responsibilities

Lake Wauburg Associates work at North Shore and South Shore to provide excellent customer service, manage equipment rentals, assist in loading and unloading at the boat launch, manage gatehouse operations, and operate the Climbing Wall.

Position duties include the following:

- Provide high-quality customer service
- Welcome patrons and mange facility access at the Gatehouse
- Perform headcounts and track daily patron usage
- Answer incoming phone calls
- Belay patrons at the climbing wall
- Assist patrons checking out boats and equipment
- Provide safety briefings for boat rentals
- Assist patrons as they load and unload their boats into the lake
- Serve as a liaison for both shores of Lake Wauburg
- Enforce park rules, regulations, and policies
- Complete opening and closing duties
- Support Lake Wauburg special events and facility reservations
- Perform regular maintenance and cleaning including emptying trash, cleaning restrooms, picking up palm fronds, etc.
- Complete daily reports
- Inspect facilities and equipment for unsafe conditions, remedy the condition, and or notify Supervisors
- Participate in departmental and area-specific training
- Ensure patron safety and respond to emergencies
- Administer First Aid/CPR/AED in an emergency
- Assist supervisors and professional staff with additional duties as assigned

## **Requirements/Qualifications**

- Interest in outdoor recreation, customer service, and campus involvement.
- Must have a valid driver's license.
- Valid First Aid/CPR/AED certification OR register to obtain the certification within the first 30 days of employment.
- Work 10-15 hours per week, including one weekend shift. Note that Lake Wauburg is open over academic breaks and holidays.



- Lake Wauburg North Shore is open Wed Sun 12pm 6pm
- Lake Wauburg South Shore is Sat & Sun 12pm 6pm
- Attend mandatory monthly staff meetings (2nd Tuesday of every month).
- Attend mandatory trainings and skills clinics.
- Availability to work two shifts per week during operating hours, including weekday, weekend, and over academic breaks.

## **Preferred Qualifications**

Previous experience with the following:

- Working in an outdoor setting
- Rock climbing (indoor and/or outdoor)
- Belaying
- Maintenance and power tool operation
- Working at a waterfront/lakeside facility

Pay Rate \$11.40 /hour