

University of Florida Department of Recreational Sports

We enhance the UF community by encouraging the development of the whole person. We inspire self-discovery and foster a sense of belonging through inclusive recreational experiences.

RecSports Team Member Responsibilities

- Develop professional relationships with co-workers, participants and guests
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities
- Enforce RecSports policies and procedures to promote participant safety and satisfaction
- Respond to all emergency situations and adhere to established protocol including pre- and post-incident procedures
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct process that clarifies shared expectations and standards in effort to best serve our patrons, develop each team member, and prepare student employees for future career endeavors

Hourly Pay

- \$12.90/hour

Lake Wauburg Team Member Responsibilities

Lake Wauburg Challenge Course Facilitators serve RecSports participants by fostering experiential teambuilding experiences for groups that are used to promote, enhance, and support the development of healthy group relationships. Facilitators lead groups through in-person team-building programs (on and off-site), and low and high ropes courses at Lake Wauburg South Shore.

Position duties include the following:

- Provide high-quality customer service.
- Facilitate activities to promote and enhance individual and group growth, development, and wellness.
- Must participate and demonstrate proficient skills in Low, Alpine Tower, and High Course training.
- Must be able to teach a mini-belay class within one semester of hire.
- Provide pre-course safety briefings.
- Responsible for consistent supervision of small groups of challenge course participants throughout entire course
- Responsible for managing risk and promoting well-being of participants, teammates, and self.
- Support Lake Wauburg special events and facility reservations
- Track all training, courses facilitated, and keep detailed records of hours.
- Assist with set up, take down, opening, closing, cleaning, and other duties as directed.
- Develop professional relationships with co-workers, participants, and guests.
- Assist users regularly with safe equipment use.
- Administer First Aid/CPR/AED in an emergency.
- Prevent injuries by eliminating hazardous situations and behaviors.
- Complete opening and closing duties.
- Enforce rules, regulations and policies.
- Complete course reports
- Perform maintenance and cleaning.
- Inspect facilities and equipment for unsafe conditions, remedy the condition, and or notify Supervisors.
- Participate in departmental and unit training.
- Assist supervisors and professional staff with additional duties as assigned.

Requirements/Qualifications

Applicants must meet the following requirements:

- Must have a valid driver's license.
- Must have current CPR, First Aid, and AED certification or be able to obtain within 30 days of hire.
- Will be required to successfully complete a background check.
- Comfortable working at height
- Ability to work harmoniously with the staff, guests and the public.
- Ability to work regular courses, including over weekdays, weekends, and over academic breaks.

Preferred Qualifications

- Experience providing exceptional customer service.
- Previous group facilitation experience
- Previous experience with ropes courses, challenge courses, and climbing structures.
- Experience designing and creating ropes/challenge program experiences.