

University of Florida Department of Recreational Sports

We enhance the UF community by encouraging the development of the whole person. We inspire self-discovery and foster a sense of belonging through inclusive recreational experiences.

The Center for Outdoor Recreation & Education (CORE) is the on-campus resource for outdoor recreation. Our services include outdoor recreational trips (backpacking, kayaking, surfing, etc.), outdoor gear rental and educational workshops to encourage every Gator to broaden their experience beyond the Swamp.

CORE Associates work in a team environment to provide excellent customer service through outdoor gear rentals, merchandise sales and ensuring a superior CORE facility for our users.

RecSports Team Member Responsibilities

- Develop professional relationships with co-workers, participants, and guests.
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere.
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador.
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities.
- Enforce RecSports policies and procedures to promote participant safety and satisfaction.
- Respond to all emergency situations and adhere to established protocol including pre- and post-incident procedures.
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct that clarifies shared expectations and standards in effort to best serve our patrons, develop each team member, and prepare student employees for future career endeavors.

RecSports Fall Kick-Off 2024: Tuesday, August 20 8am – 3pm

- Fall Kick-Off is our all-staff event to discuss department-wide updates, facilitate unit training sessions, as well as cultivate community and positive energy within our RecSports team. All RecSports Student Staff are expected to attend and will be paid for their training time.

Hourly Pay

- \$11.25 per hour

Unit Specific Job Responsibilities

- Assist patrons and participants with rentals and adventure trip registrations in-person and over the phone.
- Perform sales and rental transactions for outdoor gear and merchandise.
- Maintain cleanliness and organization of the CORE facility and warehouse.
- Assist with preparation and cleaning of adventure trip gear.
- Make appropriate referrals to other departments at UF RecSports
- Clean, maintain, and repair rental gear.
- Manage gear rental reservations, check-ins, and check-outs.
- Inspect rental gear for damages.
- Regularly communicate with administrative staff
- Willingness to innovate and develop new systems as CORE expands its scope of offerings.

Requirements/Qualifications

- Successful completion of departmental training once hired.
 - Shadow Shift Requirement: New CORE Associates are required to complete at least one shadow shift for new hire training.

- Interest in outdoor recreation and campus involvement
 - Note: CORE Associates are not required to have outdoor recreation knowledge or experience. However, it is preferred.
- Availability to work weekend and weekday facility hours.
- Ability to attend monthly CORE Associate meetings.
- Commitment of approximately 9 hours/week, or a minimum of two shifts per week.
- Complete and maintain UF online certifications in GET803, OOC101, PRV802, ITT102.
- Successfully complete background check.