

## University of Florida Department of Recreational Sports

We enhance the UF community by encouraging the development of the whole person. We inspire self-discovery and foster a sense of belonging through inclusive recreational experiences.

## **RecSports Team Member Responsibilities**

- Develop professional relationships with co-workers, participants, and guests.
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere.
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador.
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic.
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities.
- Enforce RecSports policies and procedures to promote participant safety and satisfaction.
- Respond to all emergency situations and adhere to established protocol including pre- and postincident procedures.
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct that clarifies shared expectations and standards in effort to best serve our patrons, develop each team member, and prepare student employees for future career endeavors.

## RecSports Fall Kick-Off 2024: Tuesday, August 20 8am – 3pm

 Fall Kick-Off is our all-staff event to discuss department-wide updates, facilitate unit training sessions, as well as cultivate community and positive energy within our RecSports team. All RecSports Student Staff are expected to attend and will be paid for their training time.

# New MSA Training: Friday, April 26 9am-2pm

• You must be available to attend New Member Service Associate Training on this date and time if hired for the position. This training will prepare you for shifts starting in Summer 2024.

## **Hourly Pay**

\$12 per hour

### **Unit Specific Job Responsibilities**

- Monitor access to the facility to ensure only valid users and their quests are admitted.
- Have knowledge of membership options and guide patrons through purchasing a membership.
- Assist program participants and facility users regularly, on the phone and in person, with all aspects of the Recreational Sports Program. Make referrals to appropriate areas as necessary. Be knowledgeable of all Recreational Sports and University Programs.
- Work independently and be resourceful in order to assist patrons and provide excellent customer service.
- Respond to all injuries and assist in immediate first aid and proper emergency procedures.

#### **Requirements/Qualifications**

- Interest in recreation, fitness, and campus involvement
- Ability to work independently and communicate effectively
- Availability to work nights and weekend hours
- Availability to work 9-12 hours, at minimum, each week
- Successful completion of department training requirements once hired
  Complete and maintain UF online certifications in GET803, OOC101, PRV802, ITT102 once hired