

RecSports Team Member Responsibilities

- Develop professional relationships with co-workers, participants, and guests
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities
- Enforce RecSports policies and procedures to promote participant safety and satisfaction
- Respond to all emergency situations and adhere to established protocol including pre- and post-incident procedures
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct process that clarifies shared expectations and standards in effort to best serve our patrons, develop each team member, and prepare student employees for future career endeavors.

Hourly Pay

\$13.00/hour

Unit-Specific Job Responsibilities

- Serve as on-shift point-of-contact for CORE Associates
- Be present for the beginning-of-semester trainings, and willing to teach for multiple topics.
- Provide on-shift training to CORE Associates and take responsibility for coaching/mentoring new hires on Standard Operating Procedures.
- Availability to work during peak gear rental season, usually at the book ends of academic breaks.
- Ability to ensure high quality customer service and proper completion of all CORE Associate duties:
 - Assist patrons and participants with rentals and adventure trip registrations in-person and over the phone
 - Perform sales and rental transactions for outdoor gear and merchandise
 - Maintain cleanliness and organization of the CORE facility and warehouse
 - Assist with preparation and cleaning of adventure trip gear
 - Make appropriate referrals to other departments at UF RecSports
 - Clean, maintain, and repair rental gear
 - Manage gear rental reservations, check-ins, and check-outs
 - Inspect rental gear for damages
 - Willingness to innovate and develop new systems as CORE expands its scope of offerings

Requirements/Qualifications

- Completion of at least one full semester of working as a CORE Associate
- Ability to attend CORE Supervisor training
- Availability to work weekend and weekday facility hours.
- Ability to attend monthly CORE Associate meetings
- Commitment of approximately 9 hours/week, or a minimum of two shifts per week.
- Complete and maintain UF online certifications in GET803, OOC101, PRV802, ITT102, GET811.
- Successfully complete background check.

Preferred Qualifications

- Experience using CORE rental gear and/or participation in adventure trips
- Strong interest in outdoor recreation and campus involvement