# RECSPORTS UNIVERSITY of FLORIDA

## Lake Wauburg Challenge Course Supervisor Job Description

## **RecSports Team Member Responsibilities**

- Develop professional relationships with co-workers, participants and guests.
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere.
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador.
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic.
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities.
- Enforce RecSports policies and procedures to promote participant safety and satisfaction.
- Respond to all emergency situations and adhere to established protocol including pre- and post- incident procedures.
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct process that clarifies shared expectations and standards in effort to best serve our patrons, develop each team member, and prepare student employees for future career endeavors.

## **Hourly Pay**

\$13.40 per hour

#### **Unit Specific Job Responsibilities**

#### **Health and Safety:**

- Observe and enforce all rules and regulations.
- Prevent injury and minimize or eliminate hazardous situations.
- Respond quickly and appropriately to all emergency situations.
- Administer emergency first aid to victims of injury or illness.
- Communicate with other personnel the need for assistance and/or equipment.
- Educate the facility users and inform them of the purpose and need for rules.
- Report all accidents to supervisors and complete all required reports.
- Use all park equipment with extreme care at all times.

#### **Physical Activity and Training:**

- Attend and participate in all in-service programs.
- Maintain all required certifications during employment period.
- Knowledge of personnel policy and procedures, facility rules and regulations.
- Maintain good physical conditioning, strength, flexibility and speed.

#### Responsibilities of all Lake Wauburg Leadership Staff

- Staff accountability arrival and dismissal of staff for given day.
- Oversee park opening and closing duties.
- Manage staff, patrons, park, and activities.
- Assess all facility needs, including daily equipment checks.
- Oversee safety checks during park operating hours.
- Perform audits and in-services of all staff (Coordinate with unit PA).
- Train staff in unit skills and tasks (Coordinate with unit PA).
- Responsible for all paperwork accumulated during the day.
- Assist in park activities when needed.
- Assist with special events.
- Conduct daily assessments of structures, devices, and equipment.

#### **Responsibilities of UFCC Supervisor**

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- Responsible for Challenge Course opening and closing duties.
- Work with Facilitators to set up courses.
- Collaborate with Facilitators needs of the group and group information.
- Manage High Challenge Course operations serving as ground manager when needed.
- Assist with and perform rescues as needed.
- Observe challenge courses in process for correct procedures.
- Report to UFCC PA and Coordinator any issues or concerns with the UFCC structures, equipment and etc.
- Assist training facilitators in skills/tasks of Challenge Course procedures.
- Assist with Challenge Course special events.

## Machinery, Equipment and Maintenance

- Knowledge of Lake Wauburg policies and procedures.
- Ability to use non-motorized and motorized modes of transportation.
- Drive utility vehicles.

#### **Requirements/Qualifications**

- The following certifications are required but may be obtained within the first 30 days of employment.
  - AED, First Aid, and CPR for the Professional Rescuer certification or Lifeguard Certification
  - o Epi Pen Certification
- Must have a valid driver's license.
- Knowledge of methods, materials and equipment used in a challenge course setting.
- Experience with challenge course maintenance preferred.
- Proficient training and teaching skills
- Demonstrated communication, organizational, and leadership skills.
- Commitment to customer service and effective interpersonal communication skills
- Availability to work regular courses, during nights, holidays and weekend hours.
- Availability to attend regular all-staff meetings.
- Good standing within the University of Florida and the Department of Recreational Sports.
   Please note, each candidate's status within the RecSports Student Staff Code of Conduct will be considered when reviewing applications.