

RecSports Team Member Responsibilities

- Develop professional relationships with co-workers, participants and guests
- Uphold and exceed the expectations of the Cornerstones of RecSports Service: accountability, anticipating needs, attitude, and atmosphere
- Demonstrate a desire to learn and apply knowledge as a RecSports ambassador
- Take ownership of RecSports facilities and programs by exhibiting a responsible work ethic
- Promote and maintain cleanliness and appearance within and surrounding RecSports facilities
- Enforce RecSports policies and procedures to promote participant safety and satisfaction
- Respond to all emergency situations and adhere to established protocol including pre- and post-incident procedures
- All RecSports employees are expected to abide by the RecSports Student Staff Code of Conduct that clarifies shared expectations and standards in effort to best serve our patrons, develop each team member, and prepare student employees for future career endeavors.

Hourly Rate

\$13.75

Unit Specific Job Responsibilities

- Complete point of sale transactions for memberships, day passes, and program registrations
- Utilize RecSports software and other computer applications to complete transactions
- Serve as support staff for new hire paperwork and payroll approval
- Deliver exceptional customer service in answering participant questions about Memberships, Fitness Services, and all areas of RecSports
- Assist all RecSports program areas with various tasks
- Work independently and be resourceful to assist patrons with their varying needs
- Assist Member Service Associates with access issues and questions

Requirements/Qualifications

- Availability to work 10-15+ hours a week, Monday through Friday, in 2-4-hour shifts
- Availability to work between 7:30am and 5:00pm
- Complete and maintain UF online certifications in GET803, OOC101, PRV802, ITT102, GET811 PST280, TRM125, PST093, PST920, BRS001, BRS002, PRV804, PST950

Preferred Qualifications

- Interest in recreation, fitness, and campus involvement
- Point of sale and customer service experience
- Effective verbal and written communication
- Attention to details
- Ability to work independently